



## FREQUENTLY ASKED QUESTIONS

### **Are cash and credit both accepted?**

Sports betting kiosks will only accept cash or winning kiosk tickets to place a wager.

### **What is the minimum/maximum bet?**

The maximum payout on single game bet is \$5,000 – This is \$10,000 for NFL playoffs/Super bowl. Maximum bet increases with multi leg parlay bets.

### **Can I request to watch a certain game at the casino?**

Yes, you can request to watch any game that is available at the Casino you are betting at.

### **Can I smoke in the sports betting locations?**

Currently smoking is only permitted in specific locations in the Casino

### **How many Sports Betting Kiosks will be available?**

Currently, there will be 8 sports betting kiosks available throughout Kewadin's five properties.

Sault Ste. Marie – 3

St. Ignace – 2

Manistique – 1

Christmas – 1

Hessel – 1

### **Will my free slot play or match play be redeemable?**

No, free slot play and match play will not be accepted.

### **Can I place bets online?**

No, currently sports betting is only allowed at Casino facilities in Michigan. In the near future wagers will be permitted online at the WYNN and Sault Tribe Online Gaming Site. This site will be independent from the Kewadin sports betting kiosks.

### **How old do you have to be to place a bet?**

An individual must be 19 to engage in any form of gaming at Kewadin Casinos including sports betting.

### **Is sports betting legal in Michigan?**

Sports betting is legal in Michigan at Casinos. Online sports betting will be legal in Michigan in the near future.

### **Do you offer horse race betting?**

No, we currently do not offer horse race betting.

### **Can I earn points on my Rewards card?**

No, currently the sports betting kiosks are not integrated with the Northern Rewards Club.

### **When will odds become available?**

Odds will become available at different times for different sporting events. Please check odds boards and sports betting kiosks at Kewadin properties.

### **How many teams can I bet on a parlay?**

12 selections

**Can I cancel or get a refund on my wager?**

A customer can request a cancel of a wager if they have made a mistake in placing their bet. But the event must not have started, and the request must be asked within a reasonable amount of time of placing the bet – usually if odds have changed the bet will not be cancelled. Cancelling of a wager will always be based on goodwill and at the discretion of the trading team when the request comes in.

**How long does it take bets to settle after completion of the game?**

The settlement time will vary depending on the level of the event and availability of official score data. Events offered in-play will result markets as soon as the result is known – i.e. quarter markets are settled at the end of the quarter they refer too.

**How long are winning tickets honored?**

Sports books shall honor winning bet tickets for one hundred fifty (150) calendar days after the conclusion of the event wagered on.

**What happens if I lose my ticket?**

If customer can provide cashier as many details as possible – time of bet placed, selections, stake, the SSBT used etc., sports bet team can search bets not paid, decide if the claim is legitimate and then pay out or not.

**What happens if a game is cancelled or postponed?**

Bets stand if event is played within 24 hours of scheduled time. Bets will be voided on any event cancelled/postponed and not played in 24 hours.